

TEKNOFLOR®

RETURNS AGREEMENT

EFFECTIVE: 9/18/2018

Returns are processed on a case bycase basis upon emailing details,order number, etc. to orders@teknoflor.com.

Teknoflor's standard policy is:

- The order must have shipped within the last 30 days
- Teknoflor will only accept returns of full rolls and cartons only. Weld rods, adhesive or partial rolls will not be accepted
- The customer is responsible for freight back to our warehouse. The return must have a copy of the RA form attached
- A 30% restocking fee will be charged on all returns
- Credit will be given on the account once the return is received and an inspection approved, less the 30% restocking fee.